

Assisted Living

What else would you like to know?

What is assisted living?

Assisted living is a special combination of housing, supportive services, personalized assistance and healthcare designed to respond to the needs of those who might require assistance with the activities of daily living. Supportive services are available 24-hours a day in order to meet individual needs in a way that promotes maximum dignity and independence while including the resident's family, neighbors and friends.

How do I become a resident at Orchard Hills?

Prior to admission, prospective residents will complete an admission intake form, then they will receive a resident assessment that will be completed by the Director of Orchard Hills. Our assisted living facility is not meant to replace full-time nursing care. However, nursing staff is available 24-hours a day for general medical and personal assistance.

Are the apartments furnished?

Apartments will be available for residents to fill with their own personal belongings so that they may decorate to their liking.

Will I need insurance on my personal belongings?

It is recommended that residents carry renters' insurance on their possessions. Some insurance may be afforded under a Long Term Care insurance policy. Please consult with your insurance agent to verify.

Are pets allowed?

Orchard Hills allows residents to keep a small pet in his/her apartment if specific criteria is met as defined in the pet policy. A deposit is required.

What meals are available?

Orchard Hills will provide residents with three nutritious meals every day, including snacks throughout the day.

In the case of an emergency, who will respond?

In the event of an accident or emergency, each apartment has been equipped with a call system to assure tenants prompt attention. The call system will alert the Orchard Hills staff that will respond to the emergency. Staff members will take appropriate action to see that the resident receives appropriate medical attention.

What will happen if I no longer qualify to be a resident in the assisted living facility?

If an assessment should indicate that a resident requires full-time nursing care, Orchard Hills will provide residents and their families with assistance in processing the discharge or in finding alternative placement.

What special qualifications are required of the Orchard Hill staff?

All Orchard Hills staff members participate in a formal orientation program, a medication administration course, and CPR certification. Ongoing educational programs are provided to the staff to ensure quality performance on behalf of residents

What housekeeping and linen services are provided?

Housekeeping services will be provided on a weekly basis including: light dusting, vacuuming, cleaning of hard surface floors and bathroom fixtures, and damp cloth wiping of kitchen counters and appliances. Laundering of linens, as well as personal items, will also be provided weekly.